

***Hello, and thank you
for calling Gulf Credit Union...***

Here's what you'll hear when you call with questions about your new ATM or VISA® check card?

**WHEN YOU CALL OUR MAIN NUMBER,
YOU WILL HEAR THIS ANNOUNCEMENT
BEFORE ANY OPTIONS ARE PRESENTED.**

"Hello, and thank you for calling Gulf Credit Union. We are currently experiencing high call volume due to the re-issue of all ATM & Visa® Check Cards.

"If you have questions regarding this, press 6."

**THIS IS WHAT IS SAID
WHEN OPTION 6 IS SELECTED:**

"Please note your current ATM or Visa® Check Card is still activated, and will remain active until January 31.

"You cannot activate your new card until you receive your new PIN mailer which should arrive within 2 to 3 business days after you receive your new card.

"To activate and/or change your PIN on your new card, please call the 800 number provided on the sticker with the card.

"You will not be able to use the new card for transactions until Jan. 25.

"If you have any more questions or concerns please press 3 to speak to a member service representative."



gecu.org