

Complaint Notice and Access to Credit Union Documents

Complaint Notice

If you have a problem with the services provided by this credit union, please contact us at:

Gulf Credit Union

PO Box 848

Groves, TX, 77619

Telephone Number 409.963.1191

or email address info@gecu.org

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below: in Person or U.S. Mail:

914 East Anderson Lane

Austin, Texas 78752-1699

Telephone: 512.837.9236

Fax: 512.832.0278

Website: www.cud.texas.gov

Email: complaints@cud.texas.gov

Access to Credit Union Documents

According to Section 91.315 of the Texas Administrative Code, upon request members of Gulf Credit Union are entitled to review or receive a copy of the most recent version of the following credit union documents: balance sheet and income statement, summary of the most recent annual audit, written board policy regarding access to the articles of incorporation, bylaws, rules, guidelines, board policies and copies thereof and Internal Revenue Service Form 990.

Please make requests by writing to

Gulf Credit Union

ATTN: Office of the President/CEO

PO Box 848

Groves, TX 77619

or by phone:

409.963.1191

